

Forgot Your Password? - User

1. Resetting your password is simple:
2. On the log in page select “Password Recovery”

FAXAGENT SYSTEM LOGIN

Sign In

Username:

Password:

Security Question:
4 + 2 = **SUBMIT**

Remember My Username

[Password Recovery](#)

By accessing this site, you represent that you are an authorized user, and that your use of this site and any information contained on the site will be in compliance with all applicable laws and regulations. Only authorized users may access the secured areas of this site, and user IDs and passwords to this site are non-transferable.

As an authorized user, you agree to maintain the security and confidentiality of your username and password, and notify us immediately if you have reason to believe that your username or password have become compromised in any way.

For Additional Support Call: +1 (858) 427-4302
Support Email: faxagent.help@scrypt.com
Support Site: faxagent.scrypt.com

The use of this system is restricted to authorized users. All information and communications provided by this system is subject to review, monitoring and recording at any time, without notice or permission. Unauthorized access or use shall be subject to prosecution. If you are using this system on behalf of a business, that business accepts these terms. It will hold harmless and indemnify the service provider hosting this system along with its affiliates, officers, agents, and employees from any claim, suit or action arising from or related to the use of the system or violation of these terms, including any liability or expense arising from claims, losses, damages, suits, judgments, litigation costs and attorney fees.

By your use of this system, you agree and acknowledge that the service provider hosting the system is not liable for content, lost content, damage to programs, operating systems or hardware and you waive any claim you may have in law or equity against the service provider hosting the system as a result of direct, indirect or consequential harm, damage, cost, expenses or inconvenience you might incur or experience either personally or through the claims of third parties.

3. A dialogue box will appear asking for the email address associated with your account.

FAXAGENT ✕

PASSWORD RECOVERY

NEXT

Step 1. Request Verification Code

Enter your username or primary email address and click Next. An email will be sent to your primary email address with a verification code.

Username or Primary email address:

4. Input your email address and hit “NEXT”
5. You should receive an email with a Verification Code

FAXAGENT ✕

PASSWORD RECOVERY

SUBMIT

Step 2. Confirm Verification Code

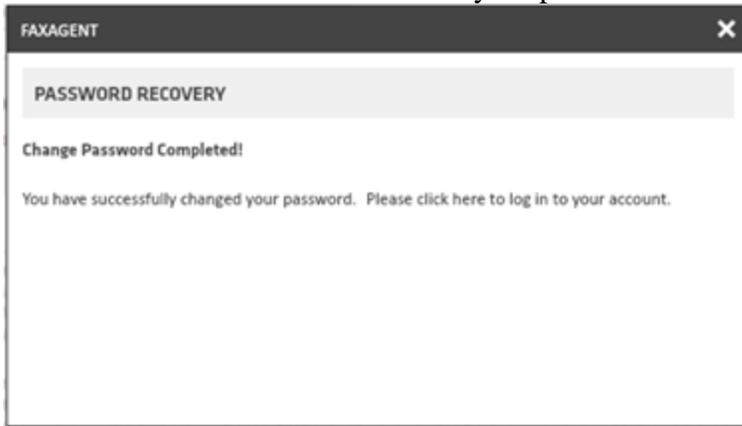
Enter the verification code you received, and your new password.

Verification Code: New Password: Confirm Password:

password must be at least 6 characters and contain 1 digit, 1 uppercase, and 1 lowercase character

6. Input your Verification Code and your New Password and hit “SUBMIT”

7. You will receive a confirmation that your password has been reset



8. Password resets happen in real time and should be available immediately