

Setting Up SMS (Text) Notifications - Users

1. Login to your account
2. Once logged in go to your Settings tab
3. On the Profile page find "Primary SMS"

The screenshot shows the FAXAGENT user settings interface. The top navigation bar includes DASHBOARD, SEARCH, VIEW, SEND, SETTINGS (highlighted), ADMIN, and LOGOUT. Below this is a sub-navigation bar with PROFILE (highlighted), FILTERS, PASSWORD, NOTIFICATIONS, PERMISSIONS, and BILLING. On the right side of this bar are SAVE and RESET buttons. The main content area is divided into several sections:

- Display Name:** Test User
- Phone:** (empty field)
- Company:** Test
- Fax CSID:** inherited (dropdown), FAXAGENT
- Primary Email:** TestUser@example.com
- Notify On Send: Email:** failure (dropdown), none (dropdown)
- Notify On Receive: Email:** all (dropdown), attachment (dropdown)
- Caller Id:** inherited (dropdown), 5094570051
- Primary SMS:** (empty field, highlighted with a red arrow)
- Notify On Send: SMS:** none (dropdown)
- Notify On Receive: SMS:** none (dropdown)
- Area Code:** inherited (dropdown), 509
- FaxBridge Receive Device:** (empty dropdown)
- FaxBridge Send Behavior:** do not print (dropdown)
- FaxBridge Receive Delivery:** no (dropdown)
- Email Attachment Format:** tif (dropdown)
- Account Code:** (empty field)
- Cover Page:** CoverPage (dropdown)
- Primary Fax Number:** 8182001113 (dropdown)
- Notification Icon Legend:** notifications disabled, notification attachments disabled
- All Assigned Fax Numbers:** 8182001113

4. Type in the phone number you wish to receive SMS notifications to, followed by the appropriate provider suffix found below
5. For example:
 - o A Verizon customer would input: 8005551212@vtext.com
 - o An ATT customer would input: 8005551212@txt.att.net
6. Use this chart to determine your provider suffix
 - o Alltel = message.alltel.com
 - o AT&T = txt.att.net
 - o Boost Mobile = myboostmobile.com
 - o Cingular = txt.att.net
 - o Cricket Wireless = sms.mycricket.com
 - o Nextel = messaging.nextel.com
 - o Sprint = messaging.sprintpcs.com
 - o T-Mobile = tmomail.net
 - o Verizon = vtext.com
 - o Virgin Mobile = vmobl.com
 - o Bell Canada = txt.bellmobility.ca
 - o Centennial Wireless = cwemail.com
 - o Cellular South = csouth1.com
 - o Cincinnati Bell = gocbw.com
 - o Metro PCS = mymetropcs.com
 - o Qwest = qwestmp.com
 - o Rogers = pcs.rogers.com
 - o Suncom = tms.suncom.com
 - o Telus = msg.telus.com
 - o US Cellular = email.uscc.net

7. Once your Primary SMS is set you will need to set up notification preferences

The screenshot displays the FAXAGENT user settings interface. At the top, there is a navigation bar with 'DASHBOARD', 'SEARCH', 'VIEW', 'SEND', 'SETTINGS', 'ADMIN', and 'LOGOUT'. Below this, a secondary navigation bar includes 'PROFILE', 'FILTERS', 'PASSWORD', 'NOTIFICATIONS', 'PERMISSIONS', and 'BILLING'. The 'NOTIFICATIONS' tab is active. The main content area contains several sections of settings:

- Display Name:** Test User
- Phone:** (empty field)
- Company:** Test
- Fax CSID:** inherited (dropdown), FAXAGENT (text)
- Primary Email:** TestUser@example.com
- Notify On Send: Email:** failure (dropdown), none (dropdown) - A red arrow points to the 'failure' dropdown.
- Notify On Receive: Email:** all (dropdown), attachment (dropdown) - A red arrow points to the 'all' dropdown.
- Caller Id:** inherited (dropdown), 5094570051 (text)
- Primary SMS:** 8005551212@txt.att.net
- Notify On Send: SMS:** failure (dropdown)
- Notify On Receive: SMS:** all (dropdown)
- Area Code:** inherited (dropdown), 509 (text)
- FaxBridge Receive Device:** (empty dropdown)
- FaxBridge Send Behavior:** do not print (dropdown)
- FaxBridge Receive Delivery:** no (dropdown)
- Email Attachment Format:** tif (dropdown)
- Account Code:** (empty text field)

Below these settings, there is a section for 'Cover Page' (set to CoverPage), 'Primary Fax Number' (8182001113), and 'All Assigned Fax Numbers' (8182001113). A 'Notification Icon Legend' shows two icons: a crossed-out circle for 'notifications disabled' and a crossed-out square for 'notification attachments disabled'. A 'Cover Page' preview image is also visible on the left.

8. Notify on Send will set the behavior for when you send a fax

9. Notify on Receive will set the behavior for what happens when you receive a fax

10. Once these are both set hit SAVE in the top right corner

11. Send yourself a test fax to ensure the notification is working properly